

ATTACHMENT C

**CITY OF ERLANGER
QUESTIONNAIRE/ADDITIONAL INFORMATION**

1. The address of the storage location of totes: _____
2. The sizes of totes kept at the storage facility: _____
3. The time frame for new totes to be delivered: _____
4. The time frame for broken totes to be repaired: _____
5. Can additional totes be rented or purchased: _____
6. Can the money received by your company from reselling recycling items be used towards the Erlanger community: _____
If so, how: _____
7. Does your company resell recycling items to companies or organizations in Kentucky: _____
If so, what are the names of these organizations: _____
8. Does your company handle billing or do you use a third party: _____
If so, who is the third party: _____
9. Do you accept credit card payments or only cash or check for all services provided: _____

10. If awarded this bid, what types of trucks will be used in Erlanger: _____
11. How much do your trucks weigh with and without a full load: _____

12. What is your process if your vehicle loses vehicle fluids: _____

13. How do you notify customers explaining why their trash was not collected: _____

14. Does your company have alternate locations for totes other than curbside collection for those who are disabled and are unable to place their totes on the curb:

15. Do your drivers contact the City each day to ensure that no concerns were received:

16. Does your company charge a "restart" fee: _____

If so, what is the amount: _____

17. Do you require residents to wrap couches and mattresses that are set out for collection; if so, why: _____
