

ADMINISTRATION



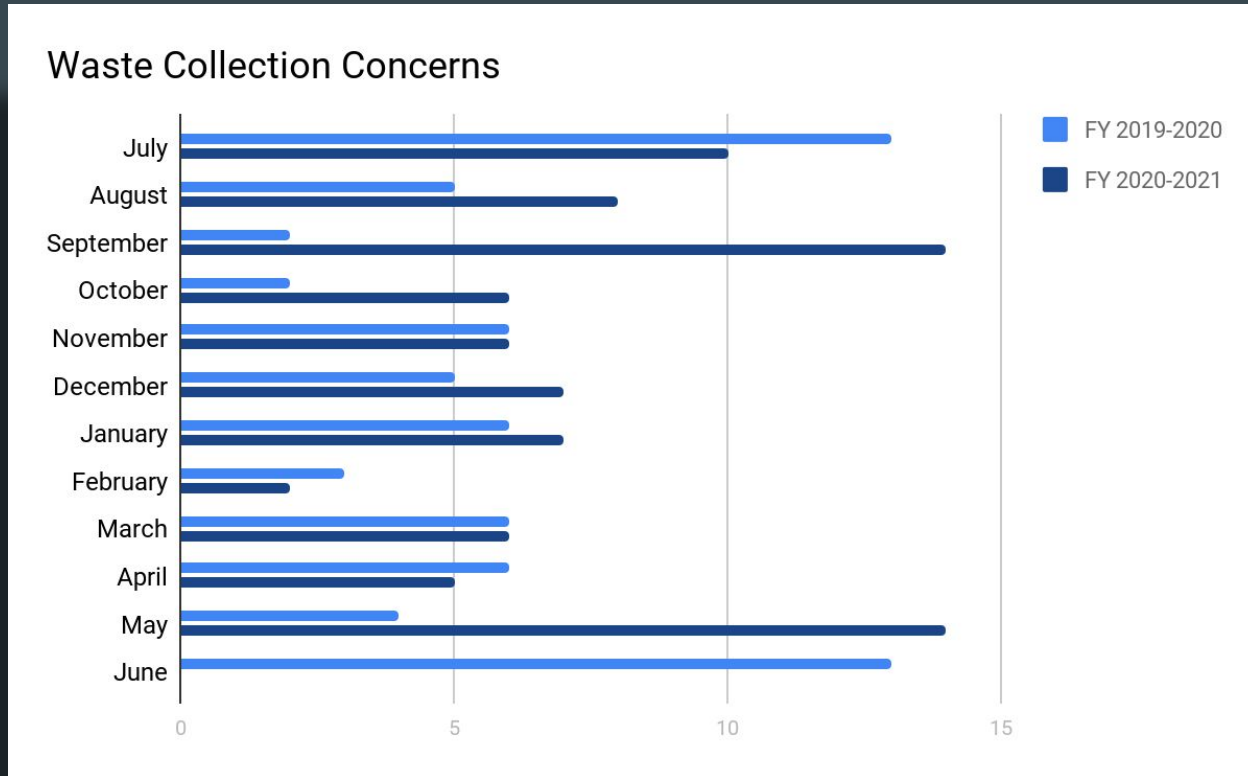
Monthly Report
June 1, 2021

OPERATIONS

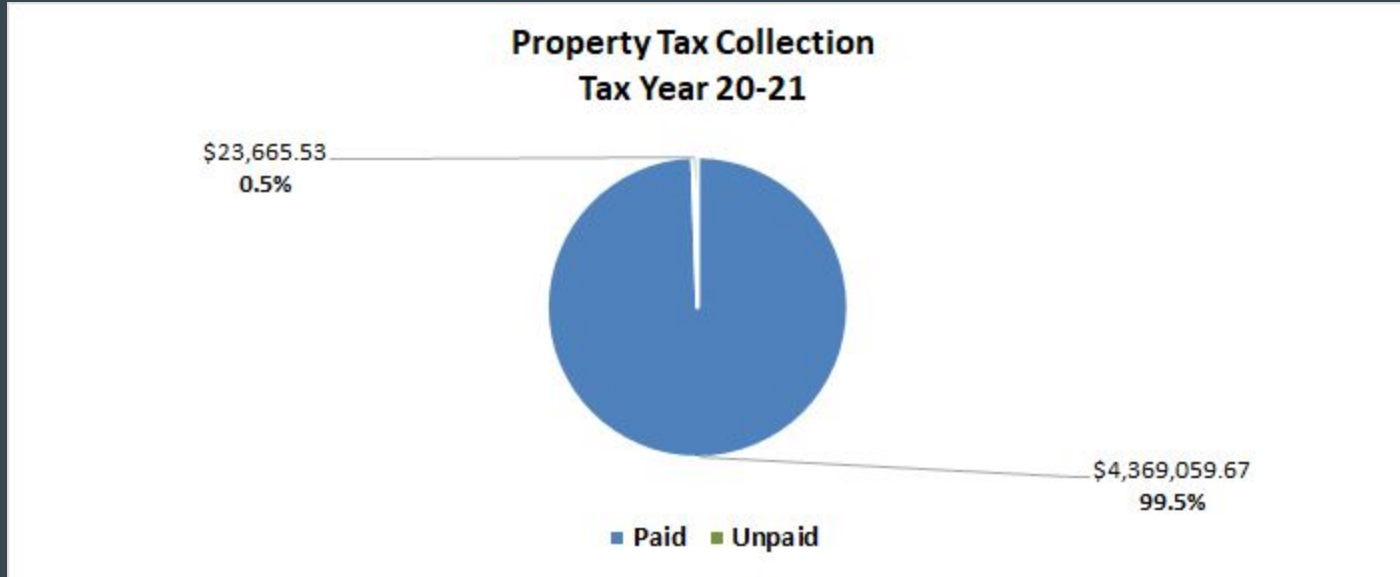
Waste Collection Update:

- May 28, 2021 - Information regarding the switch in waste collection companies was placed on the City's social media sites. Viewers received notification of the switch in services, but for further information, were directed to our website through a link. Our goal was to get as much information out to the public as possible.
- June 1, 2021 - We received confirmation that residents are receiving the flyer/postcard that Rumpke sent out to all residents via USPS. Residents have begun to contact Rumpke with their tote size requests. Due to the holiday and people off work, there was some confusion in Customer Service regarding the size of totes people could receive. This has been addressed. Residents can contact Rumpke at 1-800-828-8171 to specify what size waste and recycling totes they need. The standard size waste tote is 96 gallons, recycling is 65 gallons. Residents can also request an additional waste tote at no cost.
- Switching Totes - Republic Services and Rumpke will be working together to switch out everyone's totes. This should occur mid-late June.
- Communication - The City will be communicating about waste collection updates through our social media sites. We ask residents to visit these sites as well as our website. For those who have neighbors that are not on Facebook, etc., please keep them informed. We want this transfer of services to be easy for everyone.
- Current Service - Over the past two weeks there has been several missed collections throughout the City, including entire streets. We have also received numerous reports of collections before 7 a.m. Republic Services has addressed the early hours, but have had issues with inoperable vehicles and decreased staffing causing the missed collections.

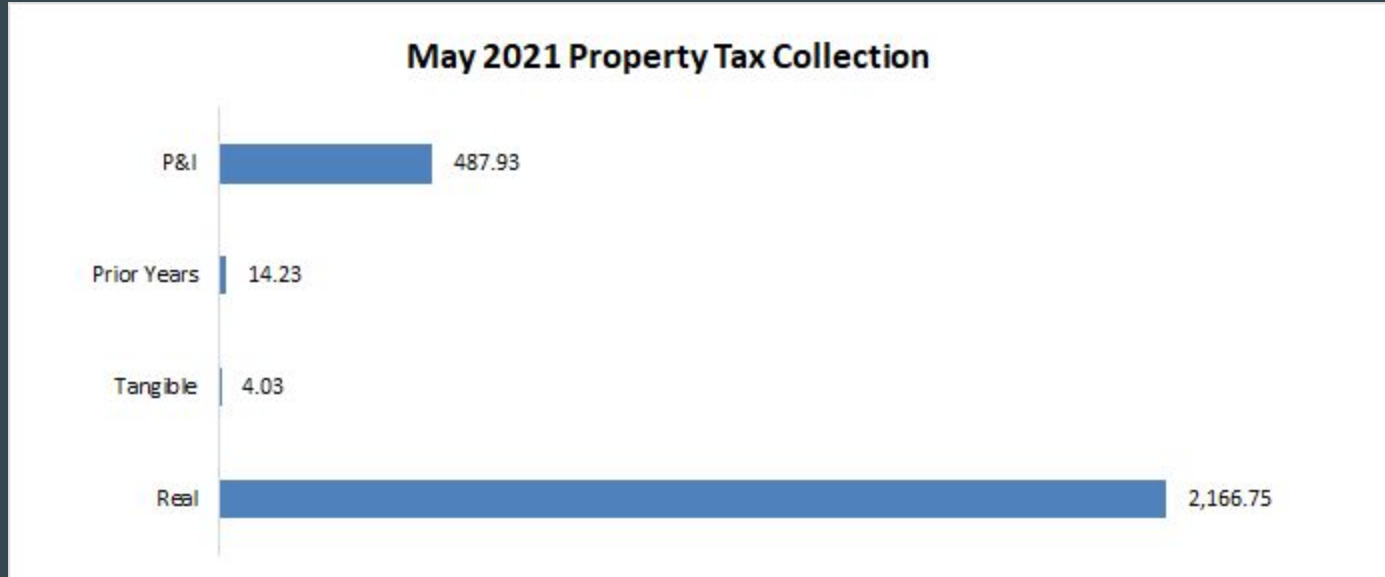
WASTE COLLECTION CONCERNS



PROPERTY TAX COLLECTION



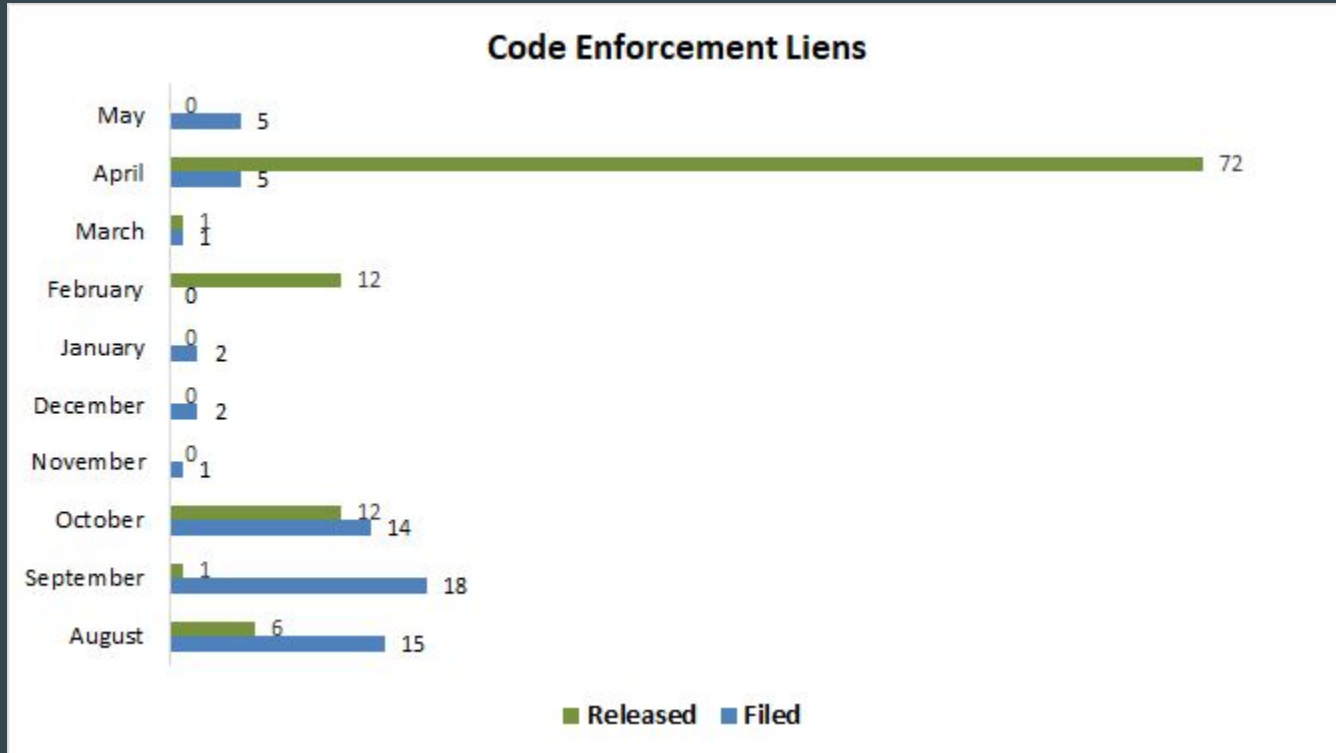
PROPERTY TAX COLLECTION



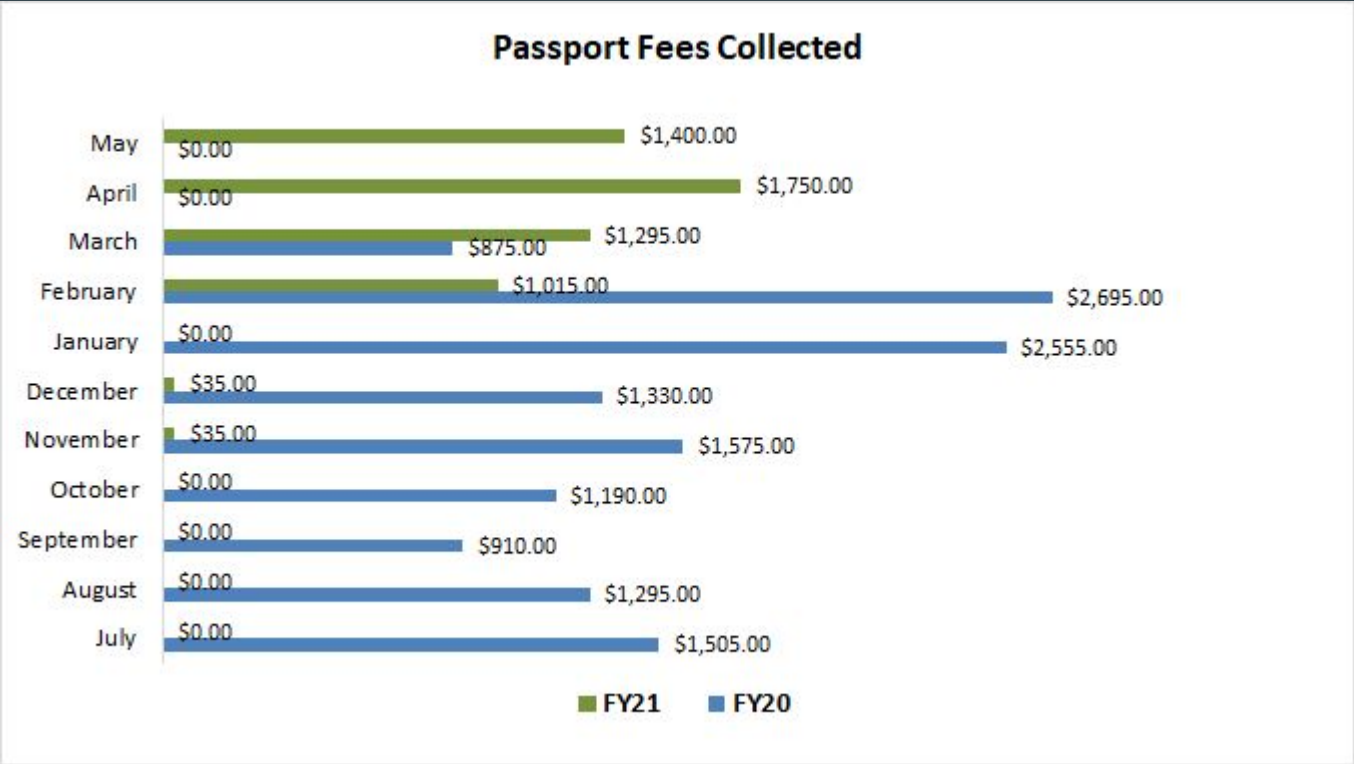
CODE ENFORCEMENT FINES COLLECTED



CODE ENFORCEMENT LIENS

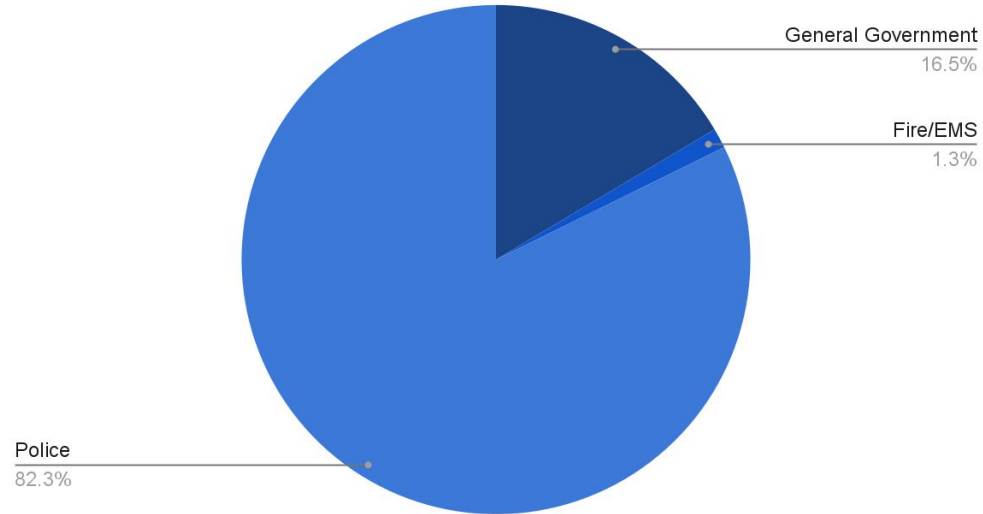


PASSPORT FEES COLLECTED

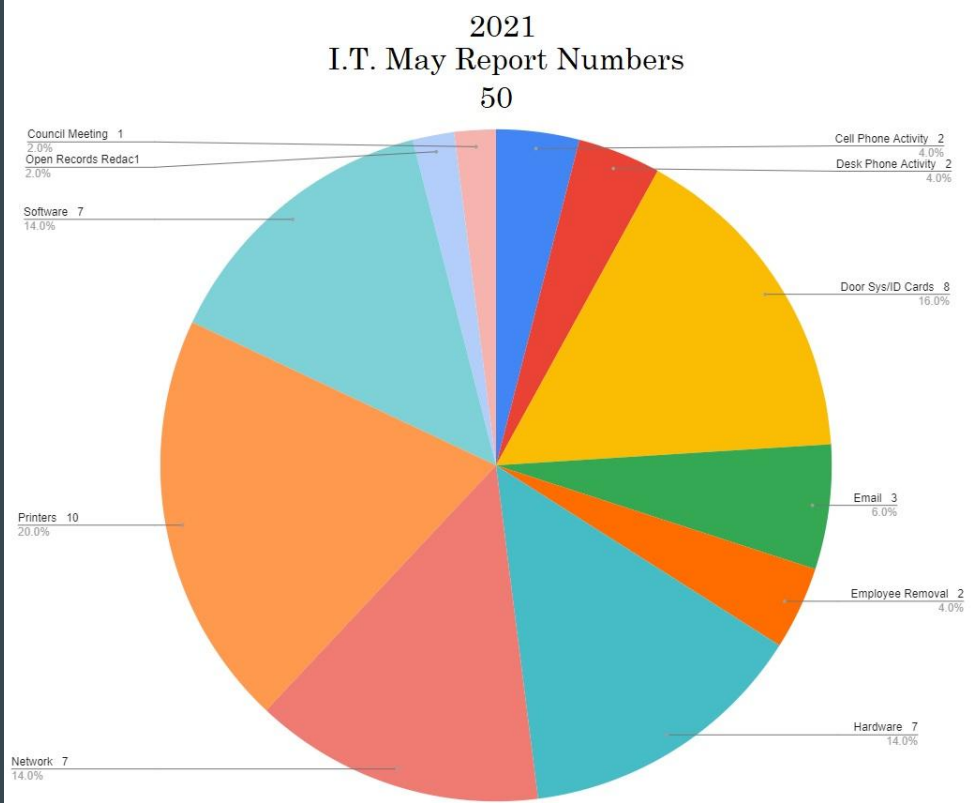


OPEN RECORD REQUESTS

Open Records Request Total 79



IT HELP DESK TICKETS



UPCOMING EVENTS

DATE	TIME	EVENT	LOCATION	DESCRIPTION
6/1/21 - 6/29/21	10:30 a.m. - 12 p.m.	Depot Days	Depot Park	This program is a partnership with the library and will include different themed programs every Tuesday and Thursday. The activities are educational, hands-on and interactive. The Erlanger/Elsmere schools will provide free lunches to children 18 and under.
6/3/21	6 - 8 p.m.	Touch A Truck	Lloyd Parking Lot	Public Works, Fire, Police and other vendors will display their vehicles and equipment for everyone to view. The Erlanger/Elsmere schools will provide free dinner to children 18 and under. The City will provide a DJ, free face painting and giveaways. Kona Ice is available for purchase
6/9/21	6-8 p.m.	Dreamy Whip Wednesday Music By Derek Alan	Spring Valley Park	Dreamy Whip Ice Cream will be set up for residents to purchase. The city will provide music.
6/11/21	6 - 10 p.m.	Salsa in the City	City Building	Learn how to salsa dance and then practice your moves while enjoying a salsa band. Food and drink will be available for purchase.
6/23/21	6-8 p.m.	Dreamy Whip Wednesday Music by Ben Maile	Rainbow Park	Dreamy Whip Ice Cream will be set up for residents to purchase. The city will provide music.